Assessment: Assessment Plan

Operational (Acad Affairs) - Interactive Video and Classroom Technology

GBC Mission: Great Basin College enriches people's lives by providing student-centered post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service and student support services in conjunction with certificates and associate and select baccalaureate degrees.

Unit Mission: To work collaboratively to advance and improve distance education and remote communication opportunities via Interactive Video Technologies for all learners in the Great Basin College service area and the State of Nevada.

Outcome: Provide classroom operational support

Provide classroom operational support and improve Elko IAV facilitator and branch campus support staff operational skills.
Outcome Status: Active
Assessment Year: 2017-2018, 2020-2021
Start Date: 07/03/2017

Assessment Measures

Survey - Survey faculty members teaching Interactive Video classes on their satisfaction with support. (Active)
Criterion: Ensure overall facilitator rankings are at or above a 3.5 (on a four point scale) or higher. On the revised evaluation scale, achieve an 80% or higher response of "satisfied" or "very satisfied".

Observation - Conduct observations of distance education (IAV classes) on a sporadic basis to assess staff performance. (Active)
Criterion: Overall facilitator duties are performed in accordance with established practice with minimal mistakes as assessed by full time IAV staff.

Outcome: Evaluate instructional technology needs in order to modernize and improve

Evaluate instructional technology needs in order to modernize and improve Elko and branch campus IAV facilities.
Outcome Status: Active
Assessment Year: 2018-2019, 2021-2022
Start Date: 07/02/2018

Assessment Measures

Internal Tracking - Compile requests for new IAV classrooms, sites, or meeting rooms, as well as upgrade to AV support systems, and ensure they are process by the IAV Office (Office for Classroom Technology). (Active)
Criterion: Appropriate equipment request to support identified improvements are successfully submitted to and grand by the Budget and Facilities Committee for funding through annual equipment funds

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Internal Tracking - Coordinate and consult with Branch Campus Directors of priorities for IAV classroom improvements and assist with preparation of annual equipment requests. (Active)
Criterion: Equipment funding requests are submitted by the branch campus directors to the Budget and Facilities Committee and adequate funds are allocated to complete the specified projects.

Outcome: Improvement and expansion of Interactive Video Distance Learning and classroom presentation technology use

Support the improvement and expansion of Interactive Video Distance Learning and classroom presentation technology use.
Outcome Status: Active
Assessment Year: 2019-2020, 2022-2023
Start Date: 07/01/2019

Assessment Measures

Assessment - Measure and benchmark current level of technology integration by assessing the number of faculty user new classroom technology (Active)
Criterion: Ensure that 100% of department request for use of distance education and advanced classroom technologies are scheduled and supported.