

Censored -- Suggestions for Improvement -- Freshman Survey (<30 credits) GBC Spring 2011 Enrolled Students

Question: What suggestions do you have to improve Great Basin College?

Develop online course offerings! (I don't mean video conferencing.) We are out here in the middle of the desert. Great Basin is missing out on a huge demographic and opportunity to grow enrollment.

I appreciate the opportunity to take classes at GBC-ely. I do, however, look forward to full time instructors rather than the present situation. The instructors do the best they can, however, their lack of full time status makes a difference in their teaching.

More Class selection, open more hours for students to do work on the computers.

I liked my instructors. They were great. My problem was the advisor. He was not at all helpful in helping me when I was registering for this semester in all areas. I was not happy many times after talking with him. Once I had everything in order the transition was easy.

Summer courses should be mostly the GE requirements in order to help students take advantage of them

I am still waiting for a call from my advisor.....still waiting. I would love to enroll in fall classes but not sure as to which ones are the best to take at this stage. I am also not a freshman. I have been taking classees for a couple of years now. Thank you.

I have had some problems with the computers here in <deleted location>. I tell them at the front office and nothing has changed. I finally talked to a former student government lady and the best she could do is say that I would have to track down somebody who could help. I am sure that these problems are not evident at the major campuses, but I payed the same as every other student and feel that my problems should be addressed by my campus, without me having to track down the person who has to fix them.

More class times to choose from; this is helpful for parents with small children.

more classes at night to help out full time mine workers with getting degrees. Online doesn't work wiht some people.

You need a different <deleted subject> teacher. This has been the only instructor which made me feel completely lost in her class. I know that several students feel this way. It was a waste of my semester, I ended up dropping her class which left a gap in my schedule.

The only courses that I feel that were really interested in educating was the English courses I have taken. It's not that the other courses are not completely interested, it's just that in general when one has a problem all instructors immediately direct a student to employ the academic success center. The center is helpful, no doubt. I think a better strategy is to actually require the instructors to include additional help. For instance, in my math courses if there is any sort of problem at all the instructors have never included additional resources in the way of examples beyond what they have already written in lesson plans, which generally is the easiest form of the problem to be solved. This may be a symptom of all online courses, but still I feel it is there primary duty to teach, not refer to the academic center.

Better cafeteria prices

We need some type of campus security at the Pahrum Campus

Offer all of your courses online, and price your books more competitively. They are way over priced.

Access to the interloan libraries could be easier, and loan itself more lenient. However, I enjoyed taking dual enrollment classes from GBC and encourage other students to do it.

offer more CTE classes through independent study

I liv ein Ely so I was not able to attend some of the things that happened in Elko, maybe some of the confrences could be video tapped so I would have been able to watch them in Ely. I missed out on extra credit offered because of location and time it was available.

I only took online classes, so many of these questions I marked neutral only because I did not have that experience. I enjoy taking the online classes, and feel that the webcampus is easy to navigate.

Leave me alone I'm not in your stupid school full time so I couldn't answer most of these Please stop sending darn to me, as I'm a high school student and do not intend on ever coming back to GBC once I graduate

More technology classes and hands on computer classes at the pahrump campus would be great.

For online high school dual-credit classes, assignments should be graded and returned in a more timely fashion. The wait for a grade was not fair.

raise tuition and increase classes. More online courses for scientists and engineers.

Most of the classes I take are online, however I would like the option of taking classes on campus after 4-5 PM. Many classes are only available during the day. I noticed their have been more classes available online which I really appreciate. Some classes are nine weeks long while others are fifteen to sixteen weeks long. It would be nice to know ahead of time so that you could plan around the different schedules or make all classes nine weeks long. Thank you for your time and consideration.

Nothing at this time.

Inform instructors utilizing the web campus to make sure that they are heard clearly, students can see reports/problems clearly on the screen. Numerous times instructor talking and mic was off already. Spreadsheets on the screen were not legible while those in the Elko classroom had advantage of seeing the screen and hearing all that was said.

walking over and around the high school welding class projects that are laying on the floor or having to remember the holes in the concrete floor, at the remodeling phase, of the welding shop has been unsafe.

You guys actually do an AMAZING job. The only thing that I didn't like was that the orientation had a lot of stuff that just didn't apply to me. I'm an older adult and I'm just not going to be involved in school as much as a young adult would. The instructors are amazing, the facilities are well above what you would expect for a community college and the atmosphere can not be beat. I really have enjoyed my semester and can not wait for the next to start!

To have Cafe x open longer and more tutors in Academic Success Center for more subjects

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I took a <subject deleted> class but everything I learned, I did from a friend. The teacher was not very good at explaining how the problems were solved. And he didn't correct our homework so I didn't know if I was getting the answers correct or not.
overall this institution/college is very educational and I would reccommend it to anyone.
When will you diversify your degree programs to assist governemnt workers. There is not a degree offered through your institution that fits my career, and future career advancement.
It would benefit the school to have more classes offered in the summer and after hours. The advisers need to learn a little more about degree programs and what classes are necessary for these degrees. I took four classes that I will not be able to transfer or use for my bachelors degree and I had consulted with an adviser first. When I asked about these classes, the response I got way, "Take them, I am pretty sure you will need them.". I will be transferring this fall.
I was fairly disappointed with the IV class I was taking in one of the lecture halls. It was extremely difficult to talk to the teacher who was based in Winnemucca. I think it was mostly a problem with the microphones. Also the transmission was terrible. The problem was mostly with the projector. I feel like I would have been able to learn a lot better if it would have been a live class.
More social activities. I hardly get to know who my classmates are. The instructors seem only to be instructors in that I don't really know them either. It seems that I come and go and nobody is the wiser to it. I feel that being on a more intimate campus should feel more familiar than the cold walls of an institution.
I am in the <subject deleted> classes. I don't like the <subject deleted> because the learning tool, I feel, is very confusing. Sometimes the instructor doesn't understand it. I also wasn't happy that the first week was just going over what the class would cover, no learning. Then the second week we were off. It was advertised as a 8 week 90 hour course. It was also stated that we would learn <subject deleted> and we just found out that it won't be part of the course but will be in an another class.
Look more closely who you send surveys to. I only took one class there for the instructor position to teach cna's. That is why I keep deleting this survey. My experience on campus was great, and I would go there if I didn't already have a Masters degree.....
None at this time, I am taking my first course and it is online. So far so good.
Keep up your good job
This survey is less relevant for me because I am an older re-entry student exclusive using WebCampus. I believe WebCampus is a wonderful alternative to in-class instruction. It was a little difficult to follow the discussion threads but if I emailed the instructor, he was always responsive.
Please take into consideration what classes a person may have taken prior to sending out this survey. I took one cooking class, taught by a High School teacher from another town, on a Saturday, at an area Middle School.
Nothing. Great Job!
The instructor (on-line class) takes over a week to grade tests when you cannot access the next test until you have the grade for the previous. This makes it VERY hard to stay on a regimented schedule that you set for yourself if the instructor can't return tests/assignments in a timely fashion. I will NEVER take another on-line course from this college again....
You might not want to use my survey. Many things you asked really didn't apply to me. I graduated from college over 40 years ago, had a very satisfying career in education and now I'm retired and just take classes that interest me. I appreciate GBC being available to meet the needs of senior citizens that have chosen to be life long learners.
It is my opinion that financial aid should/could be disbursed in a TIMELY manner as to give students adquate time to purchase materials and related goods needed for classes.
Give Ag program. Nevada needs it just as much as mining.
tough instructor
I'm currently taking <class deleted> with <instructor deleted>, he is a excited teacher. I wish GBC had this class for older (people) separate. I can learn everything <name deleted> is teaching but I'm slower at it than my younger counter parts. I know this is not possible because of budget cuts. There are A lot of us older people that are going back to school and we are not as Quick as these young students that have had this stuff all their school lives. So we have to stop the class for us "older students" to catch up. I understand everything he is teaching but not as quick on the Computer. I hope I have explain myself.
Put more turtoring students on the math center.
Get read of teachers that donut wont to help the student and help them understand the cores work.
For me I was lost I am a housewife and my husband is disabled i have not been to school in over 10 years I was confused on how to go about enrolling and financial aide nor was i assigned an advisor but other than that i am doing great and so is gbc thannkyou
(The school Web site was extremely useful in addressing my administrative needs (financial, advising, course selection, etc.) at the school.) You could make it easier to get to the requirements for my degree. Currently I am browsing through the catalog. There needs to be a spot on your survey form for N/A (not applicable) or online student, does not apply. I used neutral or undecided.
None.
<Instructor deleted> should not teach all of the <subject deleted> courses. The practice of <subject deleted> is broad and getting one person's perspective on the material is inadequate. <Instructor deleted> is not an expert nor a good teacher. I will continue the program because it is the only option in Nevada and I need the degree, but for the program's sake, I would look elsewhere for instructors.
I took a one day course on Excel 101, it was info that i already had. Thanks
Continue.
I participated in a class that was just for fun, no credits. The class met my expectations and if needed I wouldn't hesitate to enroll in another class offed by the institution.
Get rid of <instructor deleted> that woman is rude and need rid to learn how to respect others.I lost money on that subject because i couldn't get pass her rudeness.But may god be with her

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A lot of these questions did not apply to me since I am a web based student only but I am satisfied with my experience at GBC and will return the next time I need a class that GBC offers.

Better notification when a class has been cancelled for the day. A couple of times classes I had were cancelled and I did not know till I arrived for class, along with many other students, and I could have worked extra hours or made other plans. I would also like to see better lighting at night. Overall the college is pretty clean and the staff is very helpful. I enjoy the extra activities that the student council plan and hope to see more events next year.

Enforce the drinking rules better!!! I see sooo many drunks at the apartments all the time and I don't even live there.

more drug / alcohol certification class online and also more social work classes online

Career adviseing for after graduation.

<Location deleted> Campus - it is an advantage to students to have the lab available on Saturdays. Campus advising is impersonal and the 9-5 staff never have answers for anything ("I don't know, let me check, I think, but I'm not sure..."). However, my personal advising per phone/email w/ <instructor deleted> definitely meets standards. Parking outside of the gates should be paved and lighted. Lighting in these areas are extremely poor and of a great safety concern to many students(rocks, holes, curbs, criminals, etc). A security guard is needed on staff at all times. Financial Aid staff need to become more knowledgeable about financial aid.

I really enjoy going to school at GBC, I think the only thing that might help this branch campus (Which is located in <deleted>) would be maybe a bigger parking lot for students. Most of the students have to park across the street, which is the no so bad, but then you might also have to park a mile away. Also I have to attend night classes, because I work during the day. It would be great for me to have somewhere to bring my kids when my family can't watch them. I know these issues might be a little hard for a branch campus, I do find that this is a great college and I know that I am happy to be a student here.

n/a

I would really like to see more Business and Management classes offered online. I also noticed that there aren't many offered as traditional classes either.

None

Internet programs should be better researched before using them in active classes.

Offer the classes on different days and times so I can work during the day and come to school after work and on weekends. I need to take 2 classes and can not due to the fact they are offered at only one set time.

Most instructors here are excellent like <instructor deleted>, <instructor deleted> and <instructor deleted> but others like <instructor deleted> and <instructor deleted> are less than satisfactory. <Instructor deleted> tends to ramble on subjects that have nothing to do with the topic and does not teach how to do essays correctly. <Instructor deleted> also tends to ramble, plays favorites and picks on you if you don't agree with her or are not up to her "standards".

Very enjoyable and relaxed campus. Look forward to Pahrump having their own dedicated campus.

I think Great Basin College is a great institution. I am a full time student online right now, and I am really enjoying it. My advisor helps me a lot and answers all my questions.

I can't think of anything that needs improvement at the <location deleted> campus. The staff is very friendly and willing to answer questions or help when needed. The teachers have been excellent and have made it easy for someone who has been out of school for a very long time to feel comfortable and succeed in their classes. Keep up the great work!!

On all of the answers above that the answer "neutral" was selected, the question was not applicable to me, as I am an out of state, online student. I have never been to any of the campus' and I also have not started any classes specific to my major.

To be honest i was enrolled in the Nursing 103 and everything was expectional except for the lab classroom i think it needs to be put in a bigger classroom cause when you have 5 hospitals beds , 2 tables and other stuff plus the teacher and the students depending on size of class(which ours was 15 of us there was no room what so ever ! so just a suggestion try moving the lab in a bigger room there! other then that great basin collage was the bomb this year and i would go back anytime day or night!

It would be nice if the <location deleted> campus had a cafeteria (a reasonably priced one). I wish we had hot water available for tea (instead of just coffee), though we do have a microwave now which we can heat water and food in and I am very grateful for that. Would be nice to have more P.E. classes, music classes, and a real photography class. Overall, I am very happy with GBC. The kind and encouraging staff make me feel at home. I believe they care about my education and well-being. Thank you for giving me the opportunity to get a higher education that I can afford and at a place where I can feel at home!

Teachers need to pay more attention to student work and grades. I have had a few teachers grade my papers or tests wrong several times and I had to contact them to check it again. Another teacher ONLY reads from the book and offers no other options or explanations than what we can read ourselves. He has also done problems wrong which makes it confusing to learn how to do the work properly in the first place. They just need to pay more attention. It's their job and they should be taking the time to read through things thoroughly.

Offer nursing classes. That is my primary goal for going to college. After I complete my "core" classes, I will be going to CSN. I must compete for limited entry programs with the students from the Greater Las Vegas area. NURSING NURSING NURSING NURSING

Needs a security guard to watch the inside and outside of the college. It would be nice to have a coffee and cafe shop inside for students that stay late or meet with tutors and a bigger parking lot.

Have more elective classes for the community as well as for students. In the Winnemucca College have more snack options on campas, for those that don't want to leave campas.

I had one teacher who put some effort into making you think. The others had no interest in anything other than grading your papers. My suggestion is to find teachers who love their respective fields, not just have an MBA. My other suggestion is to start a bachelors program for accounting. I think you'd have a high interest in this field from students and support from employers in the community.

Censored -- Suggestions for Improvement -- Sophomore Survey (30+ credits) GBC Spring 2011 Enrolled Students

Question: What suggestions do you have for improving GBC?

I was not satisfied with the testing to qualify to get into school. The english test in particular did not guage my ability precisely.

There is definitely not enough support for disabled people at GBC. There needs to be more opportunities for people who have become disabled to gain work experience through work studies. Financial Aid is available sure, but when an able bodied person looks at a \$58,000 debt they may be able to find a way to pay it in a timely manner, a disabled person with no work experience and no new skill base is still going to be disabled and no way to pay for the education they obtained and no way to use the new knowledge they obtained because of being less accepted in the work force.

It would be great to see the tech center and the library open on Saturdays, and a little more variation on the menu at the new cafe would be nice, but I realize that budgetary contraits have but a strain on the college, and that cutbacks require shortened hours.

Nearly all my classes in the <program deleted> program are on line including streaming video for a large percentage of the learning. This process requires an extremely fast connection, not available with the fastest satellite package available, which is my only option being extremely rural. I've spent hours with tech support at the college trying to figure it out and it boils down to requiring a fiber optic connection. Consequently, I've had to drive into town (30 miles each way) often to complete my "on line" classes. If there is a different format for the streaming video it should be considered since that is where the college is headed with increasingly more classes.

The only thing that comes to mind is the testing center. I dont know my way around campus very well, and when I went to the testing center thinking it was the student lab area the ladies there were not very friendly and got mad that I was using the testing center for other needs than just testing. They even called my teacher to ask why we (the students) why we were there. I feel that if Im paying a lab fee, I should be able to use whatever computer on campus that I would like without playing 21 questions with the staff.

Some courses are offered at times that aren't good for people who work certain shifts. For instance, a science class that my husband wants to take is offered in the evening, but the lab is during the day. His work will only allow him to work on solid shift a week (days or evenings or nights) so it's impossible for him to take this class unless he quits his job. That doesn't work for the majority of GBC's nontraditional students! Also, the new website to pay for and sign up for classes is horrid. I've heard lots of complaints about it. One of my biggest complaints is that you can't change your username from the crazy 10 digit number that I will never be able to remember. The wording on this site is different from the old site and I am still unable to find the link to defer payments, despite the controllers office telling me that it is in fact on there (event though they can't tell me where exactly to find it). Wouldn't it be more conducive to continue to offer the ability to defer payment at the controllers office as well as online, just as you do signing up for classes with admissions?

The website mygbcnv.edu is very difficult to use, I do not like the setup of this website. I believe things should go back to the old way which was easy to understand and use!

Better feed back from professors when they are asked to communicate outside of the classroom. Specifically in the <subject deleted> department. Security is non existant at the <location deleted> campus which is in my opinion a grave mistake, and an accident waiting to happen. It is an oversight in which I feel is dependent on if and when a student gets injured (perhaps will be an issue that is taken more seriously). There should be more communication regarding the Summer program, if the college is wishing to succeed in this area they need to better promote the available courses and financial aide. Additionally, it is unacceptable to not know in advance if a course is going to be offered for sure if financial aide is a pending issue. Students who may have purchased books desperatly need to know if the class will be offered for sure before they spend their money (the session is too short for a student to wait and see). The communication between departments could resolve many of the issues ie: financial aide and administration (re:open classes)... I love GBC but I am living in constant fear because I never know when courses which meet my BA requirements will be offered to me this is too few and too far in between. Students should have some input on whom they wish to teach certain academic areas. For example <subject deleted> courses should be taught by those who possess a degree in <subject deleted>, I believe if <instructor deleted> were to teach <class deleted> there would be standing room only on the <location deleted> campus, and perhaps he would be an awesome addition to the IAV instruction of these types of courses (thus enabling Elko, and other centers to benefit from his vast knowledge in this area). Over all the experience I have had at the GBC campus in <location deleted> has been outstanding. We will greatly miss <instructor deleted>, and his assistant <name deleted> they are both extremely approachable, and very knowledgeable about all things GBC... Professors <nine instructor names deleted> have all been outstanding teachers who expect great things from their students. They are both difficult and fair in their grading. They have made my experience a true blessing. My sincere gratitude in helping me achieve what I consider to be an exellent education.

Honestly if I had the money to go some where else I would be gone in a flash. This college is horrible if that is even what you want to call it. Half of the instructors assume that you have no other classes and require way to much excessive work for lower level classes. Failing one class just to pass another is how my last semester went. These classes are not convenient in any way what so ever. I have online classes this semester and honestly I don't know how anyone sees them convenient. I should be allowed to take the classes I want. I am paying for them and it is a community college. I am sick of these 09 whatever math classes that I do not belong in. The next thing is the rude staff. Seriously I don't even want to go to the <department deleted> building because they are all rude. The woman who sits in the middle is rude then you go to <department deleted> and they are rude and even though they have my SS card they still can't get my name right. Then you have the <department deleted> who make discussions with your money with out even the slightest call. I had no idea what was going on with my left over money. They are also super rude considering I am the one paying them they should be a lot nicer then they are. That brings me to the whole transcript thing. It takes up wards of a week to get one transcript done. It takes less than 1 minute to print and sign that paper. It is ridiculous! The only ones that have been helpful are the counselors and only <name deleted> at that. My previous adviser was a total flake. She ended up being so naive about her area that I dropped out of the <subject deleted> program. <Class deleted> is a class that needs to be reevaluated. If I had that class and that class alone one semester maybe I would have enough time to work on it, but having 5 other classes that require upwards of 3 or more hours of my time it isn't possible. Which brings me to this semester. <Class deleted> is almost as bad as <class deleted> there isn't enough time in one week to do ever single project. As for <class deleted> it is ridiculous that I have to go to the college to take the test. I am taking online classes because I don't have the time to go to the college. <Class deleted> is just a dumb class which I regret taking. If it wasn't require I would have dropped it. Dropped Classes Their policy sucks!!!!!!! I was enrolled in a class 2 or more months before the semester even started. Because of their caveman like web registration I ended up having 2 classes at the same time, one of which I had to take. I still had to pay for it. I appealed and all of that and again NEVER received so much as a no we aren't going to take care of it. All I got was you shouldn't have done that. I would not recommend this college to anyone in the world. They aren't teaching me anything at all that is helpful towards anything. The lack of programs is ridiculous. Honestly if this school got shut down due to lack of funding I would not care, in fact I would be rather happy because then at least I wouldn't be busting my butt for classes that have absolutely nothing to do with anything for my degree.

GBC in <location deleted> needs one or two good Math tutors that are able to help students with Precalculus and higher courses.

Put a library at the Pahrump campus. Pay more attention to individual professor evaluations so the satellite classrooms do not have the same issues semester after semester because they have to take classes with the same instructor who is inadequate at teaching satellite locations.

Censored -- Suggestions for Improvement -- Sophomore Survey (30+ credits) GBC Spring 2011 Enrolled Students

One of my instructors this semester, has not graded my assignments, nor responded to my emails, in over a month. I understand emergencies happen, but if it is neglect on the part of the instructor, then I would be disappointed to discover that instructors are not keeping up with the syllabus and schedule the students are expected to follow.

Make sure the teachers want to teach. The material that they teach should not be purely from the book and they should involve the students.

Get better <subject deleted> teachers.

I think the teachers need more training on using web campus.

I love the advisors, they are wonderful people who have been nothing but kind to me. However, I feel I most definitely did not get good academic advising for my education. Everytime I went in to get help, I felt like I was having to do all the work, I just didn't know how and I did not get the help I was looking for. I felt like I had to find my way through on my own. It wasn't hard, but I wished that I had a little more help from my advisor. They were good about helping get classes but I wanted more help with what I should do to transfer, how to look at other colleges and prepare for them, what I needed in order to graduate in two years, ect.

GBC is a great place to learn. I had a great teacher this year, <instructor deleted>. His teaching method was interesting and he was never hesitant to help a student after class time. He has been my favorite teacher that I have taken classes from at GBC.

During the winter, make sure the staff constantly pour salt over ice. I slipped and injured my knee and had to miss class for that. I would also like to suggest outside lights along the dorms to the campus on the Walnut street area. Too dark and scary.

In Pahrump, NV GBC campus needs more instructors for the computer courses that I am taking for my BS-Management-Technology degree because I had to drive all the way to Las Vegas to take GRC-156 at CSN, and I don't like having to take more than one online class for one semester.

More training for advisors.

We need some <subject deleted> advisors to visit the Pahrump Campus. I feel as if Elko is the only important site this college has. The professors up there do not help us and seem to busy to answer our emails in a timely manner.

offering more classes every semester, not just certain classes certain semesters. more hours in the testing center for computerized testing. no more budget cuts!

One thing that I would suggest is for the <subject deleted> teachers, expect <instructor deleted>, to improve their online classes. Some teachers don't participate in the student's learning. I absolutely love the way <instructor deleted> does his online classes. His class requires his students to stay on top of their reading material and he participates in the discussions. He is also very willing to help students if they need it even though he is not on campus. He cares about what he is teaching his students. Some of the other teachers don't act like they care and sometimes display inappropriate mannerism on the phone.

A few suggestions would be better lighting outside of <location deleted> campus, better parking; the dirt and long distances to park is hard and scary at night, and have campus security. Also, having the staff informed of procedures instead of students needing to call the Elko campus for every little thing would be nice as well. More morning time courses would be great. Many times I have not been able to take courses. I have not been able to take them because of them being later in the day and nights. Many parents try to go to college when their children are in school as well. Leaving in the evening is hard when many of the students have children and without affordable daycare at the campus makes it hard as well. Thank you for your time. Take care.

More online classes especially entry level Math classes.

Student life is very important and I would like to see it continued. I would like to see the clinical sites for <subject deleted> have more techs willing to help in the learning process not just help the ones that they like or know. Everyone learns at different levels and speed. Other than that my experience at GBC has been a wonderful one. I have enjoyed all aspects of this college kudos on a great facility

I like this college very much. However, I have found that there is not much supervision of the instructors; one instructor in particular in <location deleted>, who holds a high position in the College, is allowed to express a great deal of personal opinion in his classes which is offensive and disturbing to students, including me. I believe that only unbiased, objective information relating to the academic subject should be discussed in class. Classes should not be a vehicle for instructors to present their own worldviews or to criticize those who disagree with them. I would like to see a section added to the school code prohibiting this type of unprofessional behavior.

When there is a certain degree, certificate, etc. offered at GBC in any given field of study, all of the classes should be available at GBC to finish that field of study. A student shouldn't have to travel all around to finish a degree that was started at GBC. And if a student has to go elsewhere to finish the degree, then there's the worry of will and can my credits be transferred?

add chemistry @ Pahrump Campus; I had to transfer to UNLV to complete the BS in Nursing.

It's a good thing I'm focused and understand what classes I need otherwise I would be spinning my wheels taking classes the "advisers" think I should take. I think they really need to explore the career options that are available today, not 10 years ago. They should know when a class is offered only once in 2 or 4 years rather than the student having to contact the instructor to find out when it will be offered next. Not all students can be on the 5 year relaxed plan. Also, don't provide choices or options for required classes if all options are not going to be offered during a student's career. I waited for a class that was one of two choices for 3 years when I finally got it from the instructor that they don't actually offer that class anymore. It's been in the catalog since I started school, when was it decided that it wouldn't be offered? In addition, many of the professors are not on the same track. Some believe a three credit course includes mandatory lab on weekends that equate to several hours in excess while some 4 credit classes that include lab as usual. If the class is going to require mandatory lab with your classmates and the instructor that is going to equate an additional 3+ hours per week or 8 hours every other week, it should be a 4 credit class. RE: instructors and timeliness; I believe if students have due dates for their work, instructors should respond with grades/comments in a timely manner as well. A student should never have to wonder how they are doing in class or keep turning in assignments with zero feed-back. That happens frequently. I take at least 6 class/semester for 2.5 years now and at least half my instructors have been pretty slack about getting assignments/grades into the system in any kind of timely manner. There's always an excuse. Well, we don't get to make excuses and excuses are not acceptable when we become employed. It sets a bad example. All in all, it's been a good experience and I'm glad GBC is local and affordable.

Acknowledge the quality of the students and personal on the off sites. Keep good instructors like <name deleted> and <name deleted> they are there for students when students reach out to them.

An actual library at the pahrump location. More lighting in the parking areas. Instructors should not find out what student fills out a poorly rated class evaluation! Keep a closer eye on some instructors to make sure they are following school guidelines and their own syllabus!

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The Hi-tech center could be open on weekends as well. I am taking online classes and in one specific class the tests are only on sundays. We have has students have problems with their computers on test days and no way to take the test. I would like to do homework at the hi-tech too if the hours were better.

more online classes available

I was put on suspension with a GPA of 2.7, but I withdrew from one class with good reason., appealed, and was denied financial aid. I talked to the financial aid guy down here in <location deleted>, and he said not in an official capacity that my reasons for not completing my full schedule was viable and he felt that I should be granted my financial aid. I had a bad time in the summer and the beginning of the fall semester; but my grades were good and I usually complete my whole couse load. I think the appeal committee was wrong and I deserved another chance to go to school. I have 8 kids and cannot afford to pay for school, so now that I don't qualify for financial aid. I actually believe my college career is over.

I have been very happy with the way GBC is ran. I have no real issues at all with this facility and actually really enjoy being a student at this school.

I'm currently taking the interactive <subject deleted> at the Winnmeucca campus. I was charged over \$400.00 for this course not including textbooks and other class materials. I'm quite disappointed at the quality of this class. I believe <instructor deleted> is a great intructor on a one-on-one basis, however in the interactive setting this class leaves a lot to be desired. If this class was connected with Webcampus you could at least get your grades online instead of waiting for the mail.The originating classroom is so noisy upon entering and exiting the class it is easy to miss vital information given at the end of class (ie. extra credit and test dates.)Rarely are we spoken to unless students are warning us that our mics are on. I feels as if we are an intrusion when we ask questions during class. While the professor is helping students in Elko we are left to sit and wait for him to come back to the board to finish the instruction. I've never taken an interactive class before and won't again unless I positively have to earn credits towards my degree. I've had internet classes that made me feel more involved than this <subject deleted> class did. Is it so hard to return email or address everyone in the class. This class should be half price if you're taking it off site.

I would feel better when I had late classes if there were emergency call buttons that lead straight to 911. I have had a couple teachers who plain just don't care if you pass the class or fail. Most of my teachers are great, but I have had some that don't care if you understand the material or not and just move on anyways. At the end of every semester we have to fill out the evaluations on the teacher and class but nothing is ever done even if the teacher gets bad reviews.

While I feel that the drug policies are enforced. I am confused about the poilcy we have conerning alcohol. Apparently it is a "dry campus" yet there are always community events that serve alcohol? The advisors: although they are helpful with recomending the classes you need to get a degree. They really don't seem that interested outside of that. It would also be nice if they offered more things for students to do. Especially since we don't have sports.

I hope we can have choices to choose SOME higher level (2** and 3** level) classes such as math. (Instructor is so important for students' learning and success).

I love Great Basin College. I have had a wonderful experience obtaining my bachelor's degree.

The library to be open in the evening for us students who are only available to use the library after work hours.

We need to bring back vending machines for night students who need something to eat prior to class...if the cafe will be closed. Can't really concentrate if you are hungry and some of us don't have time to go and get something off campus. Also, some student activities should be geared toward non-traditional, older students.

I have been very satisfied with GBC. I have had experiences with other colleges and universities will less satisfaction. Keep up the good work!

I know there are staffing and budget issues, but in an ideal world it would be helpful if specific classes required for a degree and graduation would be offered more regularly.

Make two surveys one for regular students and one for online only students because most questions weren't applicable and before I knew I could skip some I answered neutral

More options for degree courses available at off campus sites with a large population, such as Pahrump. There is a need for more activities in Pahrump and more courses with on site teachers would be a great addition. Pahrump is expanding and growing every year. We need more resources available to students at GBC.

Most instructors that have IAV classes do not seem to put in as much effort for their students in the outerlaying classes. They chose favorites from their own institute, and basically ignore their other students. They never seem to have time for the other sites, meaning that if the other sites have a question we cannot get ahold of them even after many attempts.

Have more places available for interactive classes in Wendover. There is only one room available and I was denied classes nearly every semester because someone else had already scheduled their class during that time slot. It would really help other students get the classes they want if there were 2-3 class rooms available to GBC students at all times here. Less strict housing guest policies, more student involvement in activities, a greater variety of artistic clubs and classes (especially music).

offer more class times and get instructors that will aid their students in a timely manor

I would have to say the biggest improvement at GBC would need to be cafe x. the food is always less than satisfactory. When <name deleted> found a new job, he shut down the place way to early so the students that had class pass 5:00 pm were not able to get food on campus.

Did not know that there were call boxes on campus I do think that there is enough security but i after watching news and things like that i never truly feel safe enough I do think that the events, ect at the collage are outstanding, fun, educational and adequate, however, i never seem to have the time to participate in them I really do like this institution; would recommend it and take more classes from it I am signed up for classes in the summer and looking into my last classes in the fall for my butt degree

The time slots available for the <subject deleted> classes are terrible. Many of the new <subject deleted> teachers seem clueless when it comes to public speaking and engaging a class. They ARE wonderful in their fields, but terrible at teaching it. In most of my <subject deleted> classes, I never learned anything from the instructor that I did not learn by reading the textbook. There are a few exlusions. My original advisor advised me incorrectly, leading me to take a class that I didn't need, and wasted my time and money. She retired, and now I have no idea who my advisor is - I was never informed by mail.

Censored -- Suggestions for Improvement -- Sophomore Survey (30+ credits) GBC Spring 2011 Enrolled Students
Stop staff and students from smoking in the entry way that evryone must walk through to access school. Signs are posted and Staff should know better. Get an advisor that is available and not constantly having personal phone calls or chatting with office staff instead of working. The advisor was no help yo me in choosing a degree, in knowing whether or not I could obtain a specific degree at GBC and whether or not all my credits and or associates would transfer to UNLV. He refused to give me any career guidance or career interest testing and I still do not know which direction to go with my degree/career. The front office staff in <location deleted> is rude and expects students to know what froms are where and which need to be sent in to financial aide. It is very hard without a financial aid counselor on staff on a regular basis. Yet, the front office staff expects students to know the process and are extremely unhelpful in explaining it.
Soccer teams.
I live in Winnemucca and my biggest complaint is that the outlying sites do not get to have the luxuries as the campus in Elko. I am a single mother, I would have loved to have access to a daycare or a gym since I can't afford the gyms here. Most student activities like they have in Elko would be awesome to feel more like a student. The staff at Winnemucca Campus is awesome. Always friendly and outgoing, willing to help and go beyond their duties for you. <Names deleted> are always great to work with. <Name deleted> is a great counselor and I feel she really tries her best to make everything work for you.
Offer more classes online
The financial aid department! I recieve financial aid but I know that if I felt more comfortable with an advisor I would be able to find a way to work part time to focus on my studies full time. I not only work full time but am also a single mother to two children. I know other students in my possition who have either fought to get their academic aid information explained to them or only deal with one person because the rest of the staff gives them a different responce every time. I understand that staff is small but returning to school was very intimidating and I wish I would have recieved more information from this office instead of just feeling like I was a number that they were trying to rush through.
Integrating the extra campus areas so that computer use is easier. It is hard to be considered an Elko student but have difficulty accessing the computers in the lab when you live elsewhere. I pay for lab fees and expect to be able to use the computers without having to find someone who will allow me to use the lab without a headache because I am considered an Elko student and I live in Winnemucca. I will not go to Elko to use the lab when I live in Winnemucca and should be able to use it here to print off homework, assignments or do research.
I think that this is a great school.
Start a Bachelor of Fine Arts(BFA) degree for 2D,3D,visual and performing arts.
I want to be a substance abuse counselor. GBC offers an associates in human services that has classes geared towards what I want to do. They do not offer a bachelors which is what I need to be a counselor. Advisors tell me to get a bachelors in sociology, but that does not have classes on substance abuse!! I tell advisers about my dilemma but they all say something different. I don't know what to do. I love the college, but it's not helping me become what I want.)-:
If we weren't in a budget crisis, I believe that the following would be welcome change: - Full badge-in security (e.g. Hirsch System) Lock-down the Fitness Center, the High Tech Center, or any other areas that may benefit from this. This way, these places could be accessed by security card at any time, with record of who has been there at what time. This would allow for students to do their homework or get their workouts according to their schedules, instead of waiting for operational hours.
none
I would really like more advanced equipment in the skills lab for nursing classes. Other schools even smaller ones like Twin Falls have better equipment for skills than we do. Our options for clinicals seem a little limited when I hear of the opportunities at other schools.
Cut some of the "FAT" in the finacial aide office. The Finacial aide office could be more helpful instead of so judgemental. One advisor in particular could be more knowledgable and not give false info!!!! <Identifier deleted> does not seem to be there to help.
I would like to see financial aid go off of a family's net income instead of their gross income.
More job placement advising. The jobs here are very scarce, and there is a high competition for jobs every where, so having interview skills, presentation skills and how to sell yourself needs to be more prominent. Also how to find a job, resources of where jobs are listed for specific job types, such as social workers.
None at this time
Technical/scientific writing courses. Classes not scheduled every two years.
Get more up to date computer labs.
I know it is difficult with the budget cuts, but if the staff (not necessarily the instructors) were a little more knowledgable about what was going on, at times it would help.
I am a non-traditional student and it would be nice if more upper division classes were available in the evenings or on the weekends.
So far my experience at GBC has been great.
Make more upper division classes available every semester.
Some upper divison classes for <subject deleted> teachers are little to demanding and especially if their course is not your choice. Some of them need to be more nicer and easier to access. When you are not based on the Elko campus things can get ugly.
More preparation for upper division classes, and consistent expectations by division level. I have one 400 level class that is hard (like it should be), and another that one that is no different than the 100 level intro to the subject.
I work full time and I would really benefit from more online courses. I really enjoy the online courses, but in the fall only one of my courses is offered online. It is very difficult for me to attend classes because of my family and work.
offer more bachelor degree programs. Offer summer classes that count
Overall courses at GBC have met all my needs for my chosen degree. The only problem I have seen with GBC is once prerequisites are met, getting into the actual program for my chosen degree has been difficult. Perhaps changes in how people are accepted into programs would be nice. For example, not only acceptance based off of grades but also acceptance based off a paper written on why you think you should be accepted into the program. I feel as though valuable time has been wasted waiting to get into the program for my chosen degree.
The only problem I have with GBC is the loss of the degree program that I was planning on.

Censored -- Suggestions for Improvement -- Sophomore Survey (30+ credits) GBC Spring 2011 Enrolled Students

I do not like the fact so many classes are online, and the online classes are not based on a priority of working parents.

I have enjoyed my experience at GBC in the past ten years. Even though I did not participate in many student activities, I was well aware that they were happening through posters distributed throughout campus. I like that GBC is becoming a central location for many community activities and is proactive in bringing high quality cultural events into the community.

none

Offer classes in a timely manner to those programs in which you let students enter. I have waited around for so many classes that I could have been done years ago. Gbc is so lucky I don't have a choice other then them other wise I would have moved on a long time ago. Other then that I love GBC!

Keep the IAV sites open and in good working order.

Extend the hours of operation for the gym.

Lable the buildings better for visitors. Unless you are right on top of the building you can not read the signs.

More oppourtunities for working individuals to come to class after 5 pm would be really helpful, especially classes which are required prerequisites for a degree.

I feel that when taking an internet class and paying \$200+ for the class, the instructor listed should be the one "teaching" the class. Not a video from another teacher in another location. I am unable to ask questions and I don't feel that paying this much money for it is fair either.

Re-evaluate <name deleted> as a science teacher, he's not up to standards.

The <deleted> class (<instructor deleted>) would benefit from a local instructor. I have not had a chance to evaluate the class, per he has not requested us to do so as of yet. The feed back and grading of assignments has taken much longer than it should and I do not feel I have learned the subject. If it was not for another teacher tutoring me I would probably fail. I have heard this from many students this semester and prior semesters. The <deleted> class this semester, was being told they would be graded on a curve due to low grades and people dropping the class. This happened at the end of Febuary and last week the class was told they may not be graded on a curve. I dont think this is fair treatment to tell students this, a week before the semester ends. The teacher is a nice person and knows her stuff. I think the course can be greatly imporved and more consistent. Teachers need to be consistent and fair. Feed back and grading assignments, in a timely manner is also important. Most of the faculty and classes I have had, I have enjoyed and learned a great deal from, up until <class deleted> and <class deleted>, this semester. My <deleted> class with <instructor deleted> was the best Math class I have ever taken and she is an excellent teacher. <Name deleted> is my advisor and teaches most of the classes I take, and she is a great teacher. I enjoy learning from her and in class and outside of class. More class choices and times would be more accomadating, but with budget I know this may not be possible. Overall GBC is a good institution and I am glad I am getting my education here. Thanks

That financial aide actually have the money for you when they say they will, shouldn't print checks on just one or two days a week. They should print them for the students when they need them. There has been numerous semesters that I could not buy my book for a month to two months because financial aide didn't come in on time, or because the outrageously priced book store did not have the books in. The book store should have enough books for every student at the college or at least 3/4 of them so that there is enough for the students that need them. These are two things that are so frustrating every semester, that it makes me want to not attend this college. I am so glad to be almost done, unless they find a way to screw that up too. The applications fees like the \$50 for graduation application, is outrageously priced. We should not have to pay to graduate, after we just paid so much for our education as it is.

Offer more financial help or cut the cost of classes. You can hardly get a job anywhere without a degree but soon we won't be able to afford to get a degree. =(

I don't have any suggestions because I feel that GBC is great!

For one, advisers that are A. available, and B. return phone calls. I have had four now; two of which that will not return calls or promise they will get back and never do. The other two recommended classes I did not need that do not fulfill any requirements. I have been doing my own class advisement with DARS for 2 years now since no one seems interesting in helping. The majority of my instructors have serious issues with timeliness of grading & returning emails or calls. Several instructors have not graded materials for a full two months, yet new assignments are supposed to be improved based on past critiques. Many are also coming to class late, not responding to calls or emails, and show little expertise in the classes they teach. My current instructor had us purchase books which have incorrect information in them; yet he still wants us to use them and only apologizes that he did not look at them first. This person also has canceled class twice yet not told students until we appeared in class; a drive of 40 miles that could have been spared. This same instructor decided to hold a class on an off date and not notify two people who were not in attendance (I had mandatory work training). I never would have heard about except another student called when the class was almost over. He then did not return calls requesting information on the next class date. I always fill out the evaluations (which many of the below average instructors do not provide) and try to provide positive criticisms to improve the class for the next students. Not only do these get completely ignored, but one instructor actually stopped me in the hallway & confronted me as to why I was unhappy with her class. So much for confidentiality. Many of my instructors have given good grades to people who don't come to class, show up late, do incorrect work, etc. which is discouraging to students like myself who try very hard. I do have to say while most instructors give away A's with little or no effort, two stand out as exceptional: <name deleted> and <name deleted>. Both instructors had extremely high standards and held students to these. They made me(and other students) work for my grade instead of releasing it whomever signed up for the class. I also learned more from them than any other instructors, and received feedback almost immediately. My recommendation is to hire more instructors like them, and ask these two to structure all of the other classes. Your students would be much better off if you did these two things. Also tell instructors that if they would like to advise, they need classes in promptness.

I love it here.

dislike the new "my gbc" "register & pay" section should close for hours like 1am-5am instead of 8pm-12:30 am

Censored -- Suggestions for Improvement -- Sophomore Survey (30+ credits) GBC Spring 2011 Enrolled Students

I am very disappointed with the academic advising I have received from the <identifier deleted> Department. It has been very disappointing. The advisor doesn't seem to care whether we graduate or not, they will give options as to what classes you may take and then tell you that you still need to take other requirements for the degree, even though you have met the requirements per the catalog. They will also add or change your catalog information. They also won't tell you when classes are offered so you can prepare yourself and take important classes when they are offered. Example: This semester I asked the advisor if I should take certain classes to get my Associates Degree or if I should take the upper division courses that are offered for my Bachelors Degree? She told me to take the classes to finish my Associates Degree. I have since found out that the upper division courses won't be offered again until Spring of 2013. My advisor knows that my goal was to graduate the fall of 2012. This was very frustrating because the classes that I took instead of the upper division courses are offered more frequently. This faculty member has never seemed to be interested in the students achievement. I have had numerous problems with this faculty. They need to work to improve their attitude and work to help student achieve. However; with the rest of the school, I am very happy with it and for the most part the faculty members, they seem to be very interested in helping you achieve and pass classes.

As I have attended GBC for several years now, there is nothing I would do to change the instructors, technology used, or advisors in this institution. The only suggestion I would make is to not cut programs (Bachelors of Fine Arts and Humanities) because some students, like myself were deeply sadden by these cut; I know this is a very hard thing to do concidering the budget and all, but maybe posting a survey for the students to choose. Thanks for everything GBC, this institution has helped me learn a lot and gain better experience as a person while I have been attending GBC. The knowledge, wisdom, and skills I have learned will help me in my path towards the future!!!

Make more classes available interactive to accommodate students from out lying areas.

None

The requirements for some of the higher level courses are hard to fulfill when classes are only offered on the rotational basis as they are.

I have only ever had issues with the book store, they are very unorganized.

MORE online classes please!! It is currently the only way I have been able to attend college. I would like to see more online beginning level Math courses. NOTE: So glad to have GBC. Thank you to all who work hard to keep our college open and operating. We really need this college in our community.

Make office aid a full-time position. The aids I have worked with in the past have been dedicated, hard-working students. It would be to their benefit and the student's benefit for them to be able to have that position full-time.

I realize there are financial constraints however, keep moving forward. Web-campus is great & easy to use plus convenient. The instructor can put together an awesome course and answer questions quickly. Wonderful for us that are in the work force looking to bring themselves up to date or obtain a degree. The hybrid classes are convenient as well.

Focus seems to be on career preparation rather than learning. I wonder if this is the best path for students. Focusing on just getting a degree may rob students of opportunities to enrich their characters and broaden their perspectives, making them better citizens and employees. I really enjoy the IAV classes and think this presents an opportunity to broaden the range and depth of classes offered at GBC.

expanding the available degrees (subjects)

Keep <name deleted>, he is an excellent teacher.

Eliminate those ignorant and pointless INT classes that are required to graduate. They are a waste of time and money and have absolutely no relevance to most of the students who take them. Ask your students, I'm not alone in this view. Of all the classes I've ever taken (and I've been at this for a long time), those classes are the most useless waste of my valuable time.