

Assessment: Program Assessment Plan



Program (BUS)- Human Resources CT

Unit Mission: The mission of the certificate of achievement program in Human Resources is to provide students with an introduction to the field of human resources and to prepare the student for entry level positions in the field, or for students to continue their education at the associate level in general business or related business areas at GBC.

Outcome: Examine the voluntary nature of business activity

Examine the voluntary nature of business activity, and develop an appreciation for the reality that choices affect profitability and success in a business enterprise.

Outcome Status: Active

Assessment Year: 2015-2016

Start Date: 09/07/2015

Assessment Measures

Assignment - Written - MGT 201 Course: Hewlett Packard Case Study in MGT 201

Case focuses on the decision Meg Whitman made retaining the PC division as it was the major revenue generator and decisions needed to be made to improve the stream.

(Active)

Criterion: Average score for actual student submissions on Case Study exceeds 70%

Survey - The outcome will be measured and assessed indirectly by way of a "Pre-Post Questionnaire" given to each student in his or her first semester and in the last semester of his or her program. Differences in the scores of these beginning students and the graduating students will then be analyzed on an ongoing basis. (Active)

Criterion: No specific quantitative criterion is specified at this time. However, we expect to see a difference in the self-declared levels of learning declared by the students from the start of their program to the end of their program.

Outcome: Apply appropriate human resource and relations skills

Apply appropriate human resource and relations skills in employment situations.

Outcome Status: Active

Assessment Year: 2016-2017

Start Date: 09/05/2016

Assessment Measures

Assignment - Written - Chapter 7 Case Study in MGT 283

Case focuses on making hiring decisions based on data rather than just interviews and gut feeling. The data approach has reduced turnover in this case example.

(Active)

Criterion: Average score for actual student submissions on Case Study exceeds 70%

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Survey - The outcome will be measured and assessed indirectly by way of a "Pre-Post Questionnaire" given to each student in his or her first semester and in the last semester of his or her program. Differences in the scores of these beginning students and the graduating students will then be analyzed on an ongoing basis. (Active)

Criterion: No specific quantitative criterion is specified at this time. However, we expect to see a difference in the self-declared levels of learning declared by the students from the start of their program to the end of their program.

Outcome: Evaluate the importance of ethical perspectives

Evaluate the importance of ethical perspectives in human resource decision making.

Outcome Status: Active

Assessment Year: 2017-2018

Start Date: 09/04/2017

Assessment Measures

Assignment - Written - Chapter 15 Case Study in MGT 283

Case focuses on company evaluation of employee performance prior to termination of said employees so decisions are not made haphazardly or hastily. Emphasis is on HR discussions with employees to see what issues might prevent them from completing their job as needed.

(Active)

Criterion: Average score for actual student submissions on Case Study exceeds 70%

Survey - The outcome will be measured and assessed indirectly by way of a "Pre-Post Questionnaire" given to each student in his or her first semester and in the last semester of his or her program. Differences in the scores of these beginning students and the graduating students will then be analyzed on an ongoing basis. (Active)

Criterion: No specific quantitative criterion is specified at this time. However, we expect to see a difference in the self-declared levels of learning declared by the students from the start of their program to the end of their program.

Outcome: Wants and needs of internal customers, and understand how to take action

Determine the wants and needs of internal customers, and understand how to take action to fill those needs within the constraints of business organization and of the broader society.

Outcome Status: Active

Assessment Year: 2018-2019

Start Date: 09/03/2018

Assessment Measures

Exam - Exam 2 in MGT 283

A key topic in the exam is jobs and relations with employees. Emphasis on internal/external relations, employee retention, recruitment, positional analysis, and selection of human resources are address.

(Active)

Criterion: Average score for actual student submissions on Exam 2 exceeds 70%

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Survey - The outcome will be measured and assessed indirectly by way of a "Pre-Post Questionnaire" given to each student in his or her first semester and in the last semester of his or her program. Differences in the scores of these beginning students and the graduating students will then be analyzed on an ongoing basis. (Active)

Criterion: No specific quantitative criterion is specified at this time. However, we expect to see a difference in the self-declared levels of learning declared by the students from the start of their program to the end of their program.

Notes: For the year 2019-20, the plan will be reviewed with an eye toward revising the learner outcomes, measurements, and criteria as necessary.