

Assessment: Assessment Plan



Operational (Student Services) - Veteran's Resources

GBC Mission: Great Basin College enriches people's lives by providing student-centered, post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service, and student support services in conjunction with certificates and associate and select baccalaureate degrees.

Unit Mission: The Veterans Resource Center's mission is as widespread as the rural GBC service area. Our main goal is to provide Military Veterans with the resources, support, and advocacy needed to succeed in higher education. However, our services are open to our entire community by providing the proper local, state, and federal resources to meet the unique needs of each Veteran; to include their families.

Outcome: Financial Services

Veterans are satisfied with financial services

Outcome Status: Active

Assessment Year: 2016-2017

Start Date: 06/30/2016

Assessment Measures

Survey - Veterans are satisfied with the financial services that they receive (Active)

Criterion: Point of contract sheet to see how satisfied they are with the services provided

Notes: Develop a 3-4 question survey to ask to see if meeting veteran's needs.

Outcome: Student Satisfaction

Veterans are satisfied with the services provided by the Veterans Resource Center

Outcome Status: Active

Assessment Year: 2017-2018

Start Date: 07/01/2016

Outcome: Operation Bravo

Interns, sponsors, and businesses are satisfied with the effectiveness of Operation Bravo

Outcome Status: Active

Assessment Year: 2017-2018

Start Date: 07/03/2017

Assessment Measures

Field Placement/Internship Evaluation - Discuss advantages, issues, and needs of program to see what needs to be changed after the first year. (Active)

Notes: This is a qualitative measure as a check on how things are and what needs to be changed going forward.

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Outcome: Sustainability of Services

VRC services offered are effective and sustainable over time.

Outcome Status: Active

Assessment Year: 2018-2019

Start Date: 07/03/2017

Assessment Measures

Internal Tracking - Evaluate state and federal reporting requirements to make sure they capture the necessary data to assess VRC services. (Active)

Criterion: Data are already being captured.

Outcome: Community Resources

The VRC contributes to community resources for veterans by actively participating in information sharing, cross-referrals of individuals for services and identifying unmet needs for veterans.

Outcome Status: Active

Assessment Year: 2019-2020

Start Date: 07/01/2019

Outcome: Academic Support

Veterans are provided tailored and targeted academic support that facilitates student success.

Outcome Status: Active

Assessment Year: 2020-2021

Start Date: 06/01/2018

Assessment Measures

Survey - Point-of-contact survey to assess student satisfaction with targeted tutoring services. (Active)

Criterion: Students are satisfied or very satisfied with the academic tutoring they received through the VRC.

Notes: Need to develop a brief survey to collect this information.