# **Assessment: Assessment Plan**



# **Operational (Center) - Pahrump Center**

**GBC Mission:** Great Basin College enriches people's lives by providing student-centered post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service and student support services in conjunction with certificates and associate and select baccalaureate degrees.

# Outcome: Quality of suppot services and IAV support

Faculty and facilitators are satisfied with the quality and range of support services provided for IAV classes.

Outcome Status: Active Assessment Year: 2015-2016 Start Date: 09/01/2015

#### Assessment Measures

**Survey** - Survey faculty on levels of satisfaction with: 1) use of equipment by facilitators; 2) their own training on equipment use; 3) on other support services provided for their IAV classes. Survey facilitators on their satisfaction with their own training on equipment use. (Active)

Criterion: 100% are satisfied or very satisfied.

**Notes:** Work with Center Directors and the IAV Director to develop a simple questionnaire to be given to every faculty member teaching an IAV class fall 2015 and spring 2016.

#### Related Items

**NWCCU - Core Themes** 

3.1 Serve Rural Nevada - Provide education to distant locations

3.2 Serve Rural Nevada - Provide resources to meet needs of service area

## **Outcome: Student Satisfaction**

Students are satisfied with services provided at the center.

Outcome Status: Active Assessment Year: 2016-2017 Start Date: 09/01/2016

### Assessment Measures

Survey - Use the Student Satisfaction Inventory (SSI) and a point of contact questionnaire. (Active)

**Criterion:** Students are satisfied or very satisfied with available services.

**Notes:** The next Noel-Levitz Student Satisfaction Inventory (SSI) will be fall 2016. Consider using a point of contact questionnaire to cover services not included in the SSI. The questionnaire should be analyzed for a semester to insure accurate information is being collected. Train staff when to administer the questionnaire and market it to students during the SSI survey.

# **Operational (Center) - Pahrump Center**

### Related Items

**NWCCU - Core Themes** 

3.1 Serve Rural Nevada - Provide education to distant locations

3.3 Serve Rural Nevada - Provide needed services to students at all GBC sites

## **Outcome: High School Student Enrollment**

Pahrump High School students attend the Pahrump Center for college-level classes.

Outcome Status: Active Assessment Year: 2017-2018 Start Date: 07/01/2015

#### Assessment Measures

Data - Track the number of high school students enrolled at GBC-Pahrump and their completion rates. (Active)

**Criterion:** Increase enrollment of high school students in college-level classes; successful course completion rates (grade C- or better) should be at least at 80%.

**Notes:** Meet with HS counselors and the principal to produce a strategy to recruit HS students to take college classes. Establish testing days for juniors to see who places into college-level classes.

### Related Items

**NWCCU - Core Themes** 

- 2.1 Build Bridges Facilitate seamless transfer of students between high school, community college, and universities
- 3.1 Serve Rural Nevada Provide education to distant locations
- 3.3 Serve Rural Nevada Provide needed services to students at all GBC sites

# **Outcome: Services for Outlying Areas**

Pahrump center provides adequate outreach and services for northern Nye county, Esmeralda, and Lincoln counties.

Outcome Status: Active Assessment Year: 2018-2019 Start Date: 07/01/2017

## Assessment Measures

Data - Number of contacts in communities; student enrollment in classes on site/IAV and online. (Active)

**Criterion:** Show an increase in classes delivered on location and a same increase of student enrollment on location and in internet classes.

**Notes:** Work with the communities in each of the locations to promote GBC. Work with GBC staff to help deliver services to these areas. Work with high schools to develop strategies to get students to take classes.

### Related Items

**NWCCU - Core Themes** 

3.1 Serve Rural Nevada - Provide education to distant locations

# **Operational (Center) - Pahrump Center**

3.3 Serve Rural Nevada - Provide needed services to students at all GBC sites

# **Outcome: New Pahrump college facility**

The proposed Pahrump college facility is on-track and on-budget for completion.

Outcome Status: Active Assessment Year: 2019-2020 Start Date: 07/01/2019

## Assessment Measures

**Internal Tracking -** Track all the pieces relevant to the Pahrump Center to support in order to facilitate a completion on-time and on-budget. (Active)

**Criterion:** 100% on-time schedule for new facility.

## Related Items

**NWCCU - Core Themes** 

3.1 Serve Rural Nevada - Provide education to distant locations

3.2 Serve Rural Nevada - Provide resources to meet needs of service area