Operational (Student Services) - Disabilities Services

**GBC Mission:** Great Basin College enriches people's lives by providing student-centered, post-secondary education to rural Nevada. Educational, cultural, and related economic needs of the multicounty service area are met through programs of university transfer, applied science and technology, business and industry partnerships, developmental education, community service, and student support services in conjunction with certificates and associate and select baccalaureate degrees.

**Unit Mission:** The mission of the Services to Students with Disabilities Offices is to ensure equal access to all educational programs at Great Basin College and to approve and coordinate reasonable accommodations within the classroom for eligible students with documented disabilities.

**Outcome: Efficient and Effective**
Disabilities Services provides efficient and effective services to students with disabilities.

**Assessment Year:** 2011-2012
**Start Date:** 07/25/2012
**Outcome Status:** Active

<table>
<thead>
<tr>
<th>Assessment Measure</th>
<th>Criterion</th>
<th>Notes</th>
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<tbody>
<tr>
<td>The number of accommodation memos issued in electronic format will be tracked.</td>
<td>75% of accommodation memos in electronic format for the fall of 2011 moving to 100% in electronic format for the fall of 2012.</td>
<td>The measurement of this goal will be reviewed again in January of 2013. The number of students receiving accommodation in the fall of 2012 will be tracked and compared to see how many of them received their accommodation memo in electronic format. When accommodation memos are prepared for the fall of 2012, the results of this measurement will be used to move toward 100% of the accommodation memos issued in electronic format. There were only a few that were not in the new format so the new process is working. With some policy review, the goal of 100% should be reached by the target date.</td>
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<tr>
<td>The number of students with disabilities receiving accommodations will be tracked.</td>
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**Evaluation Measure Category:** Internal Tracking

The Disabilities Services website is comprehensive and well-organized so that students at any location in the service area can easily access all forms and information.

**Assessment Measure Category:** Internal Tracking

*Phone calls for basic information are reduced and forms submitted by students are complete, accurate, and on-time.*

**Assessment Measure Category:** Internal Tracking

Available data and systems are comprehensive and easy to use. PS DRC Module is in full use.

**Assessment Measure Category:** Internal Tracking

**Related Items**

**NWCCU - Core Themes**

* 3.3 Serve Rural Nevada - Provide needed services to students at all GBC sites*
VP - Student Services

* 2012-2017 Priority 2: Continue to support Student Services operations for students enrolling on-line and for students enrolling in on-line courses and at all GBC Centers.